



# DuraMAX Authorized Installer Agreement

\_\_\_\_\_ (“Installer”) has agreed to become an authorized DuraMAX Installer. As an Authorized DuraMAX Installer, Installer will participate in the DuraMAX Authorized Installer Program, which presently includes:

<b>DuraMAX Service Certificate Program</b>	<p>The Service Certificate Program is a three-step process:</p> <ol style="list-style-type: none"> <li>1. Customer receives service certificate from Installer with the purchase of a DuraMAX oil change.</li> <li>2. Customer mails the service certificate and copy of invoice from Installer. Online submissions also available.</li> <li>3. Customer receives check payable to Installer for use at their next visit.</li> </ol> <p><b>Submissions on behalf of the customer by the Installer are not permitted.</b></p> <p>\$3 Synthetic Blend oil changes, \$5 High Mileage oil changes, \$7 Full Synthetic and dexos1® oil changes</p>
<b>DuraMAX Liquid Armor Engine Warranty Program</b>	<p>The Liquid Armor Engine Warranty gives the Customer retention tools and e-marketing capabilities:</p> <ol style="list-style-type: none"> <li>1. Service reminders are sent every 120 days (3 per year) to customers who enroll in the Warranty.</li> <li>2. Installer receives two (2) free email marketing campaigns each year (campaigns do not roll over year to year). Additional campaigns can be purchased for \$50 plus \$0.05 per email.</li> </ol> <p>DuraMAX oil must be used for the Liquid Armor Engine Warranty.</p>
<b>Location(s) Listed as Authorized Installer on DuraMAXoil.com</b>	<p>The DuraMAX Oil consumer-focused website (<a href="http://www.duramaxoil.com">www.duramaxoil.com</a>) includes an Installer Locator where consumers can search for DuraMAX Installers, redeem service certificates, and sign up for the DuraMAX Engine Warranty. All of Installer’s locations can be listed on the site with contact information.</p>
<p><b>Installer will note the name of the DuraMAX product type and viscosity grade purchased on every invoice or work order.</b></p>	

Nothing contained herein shall be deemed or construed to make Installer an agent or employee of RelaDyne, LLC, or create any partnership or joint venture agreement. RelaDyne, LLC reserves the right to modify, add to, or terminate the DuraMAX Authorized Installer Program at any time.

The terms and conditions of any Equipment Loan and Funding Agreement, Credit Agreement, or other agreement between Installer and RelaDyne, LLC (collectively “Supply Agreements”) are incorporated herein by reference. If there is any conflict between this agreement and any Supply Agreements, the Supply Agreements will control. A termination under the Supply Agreements, in whole or in part, will automatically terminate this agreement. In addition, this agreement terminates at RelaDyne’s option if Installer’s annualized lubricant volume using DuraMAX products is less than 85%. If termination is not otherwise provided for in the Supply Agreements, either party may terminate this agreement upon 30-day prior notice.

**RelaDyne, LLC**

**Installer**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Title

\_\_\_\_\_  
Title

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Date

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Date