



To Our Valued RelaDyne Customers,

As the global environment created by COVID-19 continues to evolve, RelaDyne is continually adapting to the way we handle business. Earlier this week, we updated you on the status of our supply chain and service plan during this crisis. Our supply levels are remaining steady and our ability to serve you throughout our distribution network is still strong.

In adherence to recommended health and safety plans as outlined by the US Government and World Health Organization, our dedicated sales team is instituting a modified approach to the way in which they serve you. To protect both you and our associates, RelaDyne sales representatives will be conducting all business by phone and email until further notice.

Your sales representative will be in touch to proactively assist in inventory requirements, technical services, and respond to any customer service needs.

To conveniently order your needed products, we encourage you to utilize our online ordering platform, RelaDyne Express. You can place orders 24/7 through RelaDyne Express, as well as track your product deliveries and invoices. For ease of use, your sales representative is prepared and able to provide training for the RelaDyne Express platform.

We will continue to keep you updated on any changes or developments regarding your RelaDyne service during this tumultuous time.

All of us at RelaDyne wish you continued health and safety.

Sincerely,

A handwritten signature in blue ink, appearing to read "Dan Oehler".

Dan Oehler
Vice President of Sales and Marketing
RelaDyne

Reliability in Motion.